

Terms of Service

The agreement between you and Flightagram.

Effective from: 6 May 2026 · **Version:** 1.0

Welcome to Flightagram. These Terms of Service (the “Terms”) govern your use of the Flightagram service. Please read them carefully — they are a contract between you and us. If you do not agree, please do not use the service.

1. About these Terms and the parties

These Terms form a legally binding agreement between you (“you”, “your”, or the “User”) and:

Dr. Tamás Felicián Sárhegyi, sole proprietor (egyéni vállalkozó)

- **Registered seat:** 5123 Jászárokszállás, Deák Ferenc u. 26, Hungary
- **Tax ID:** 91528072-1-36
- **Business registration number:** 91528072
- **Registering authority:** Budapest Chamber of Commerce and Industry
- **Email:** hello@flightagram.com
- **Website:** <https://flightagram.com>

In these Terms, “Flightagram”, “we”, “us”, and “our” refer to the entity above; “Service” refers to the Flightagram product, including the website, web application, and Telegram bot.

2. Definitions

Term	Meaning
Account	The personal account a User creates on flightagram.com to access the

Term	Meaning
	Service.
Sender	A User who configures a Trip and sends Flightagram links to Recipients. In a typical use case the Sender is the passenger.
Recipient	A person who receives a Flightagram-generated Telegram link from a Sender, opens it, and starts the Telegram bot.
Trip	A configured combination of a flight number, channel selection, and one or more Recipient slots.
Telegram	The Telegram messaging platform operated by Telegram FZ-LLC.
Privacy Notice	The Flightagram Privacy Notice, available at https://flightagram.com/privacy .
Content	Any text, nicknames, edited messages, or other materials a User submits through the Service.

3. Eligibility and account

3.1 Eligibility

To use the Service you must:

- have the legal capacity to enter into a binding contract under the law of your country of residence;
- not be barred from using the Service under applicable law or any prior decision by us; and
- if you are a minor, only use the Service with the involvement of your parent or legal guardian where required by your local law.

If you use the Service on behalf of a legal entity, you confirm that you have authority to bind that entity to these Terms.

3.2 Account creation

Creating an Account is required to use the Service. You will be asked to provide a valid email address. You agree to provide accurate, current information and to keep it up to date. You are responsible for all activity under your Account; if you suspect unauthorised use, contact us at hello@flightagram.com without delay.

3.3 One person, one account

Accounts are personal. You may not share Account access with any other person, transfer your Account, or create more than one Account for yourself in order to circumvent usage limits.

4. The Service

4.1 What Flightagram does

Flightagram is a flight notification service. Once you add a Trip, the Service monitors the flight using a third-party flight data API and dispatches automated status messages (e.g., boarding, in-flight, landing) on Telegram to Recipients who have opened a Flightagram-generated link and started the Telegram bot.

4.2 What Flightagram is not

Flightagram is a convenience layer. It is not:

- a flight booking, ticketing, or check-in service;
- an emergency or safety-of-life communication channel;
- a guarantee that any specific message will be delivered at a specific time, given that delivery depends on third-party flight data, Telegram, the Recipient's device and network, and other factors outside our control.

Do not rely on Flightagram for time-critical or safety-critical information. Always verify flight details with the operating airline.

4.3 Free of charge

The Service is currently offered free of charge. To keep the Service available to all Users, we apply fair-use limits (such as a maximum number of tracked flights per day). The current limits are displayed inside the application and may be updated from time to time.

4.4 Future paid features

We may introduce paid features in the future. Any pricing, billing, refund, and withdrawal terms applicable to paid features will be displayed at the point of order and accepted by you separately before the order is placed. The introduction of paid features will not retroactively affect free-of-charge use.

5. Acceptable use

To keep Flightagram safe and useful for everyone, you agree not to:

- use the Service for any unlawful, fraudulent, harassing, threatening, defamatory, or harmful purpose;
- send messages to a Recipient who has indicated they do not wish to receive them, including by sending /stop or any equivalent signal;
- use the Service to spam, mass-message, or otherwise contact people who have not consented to receive flight-related notifications from you;
- upload, edit, or send Content that is illegal, infringing, obscene, hateful, or that targets any person or group on the basis of protected characteristics;
- attempt to gain unauthorised access to the Service, our systems, or any other User's account;
- reverse engineer, decompile, or otherwise attempt to extract the source code of the Service, except to the extent permitted by mandatory law;
- use automated means (bots, scrapers, crawlers) to interact with the Service in a way that exceeds reasonable, human-scale use;
- interfere with the integrity or performance of the Service, including by attempting to bypass usage limits or rate limits;
- impersonate another person or misrepresent your relationship to a Recipient;

- resell, sublicense, or commercially exploit the Service or any part of it without our prior written consent.

If you become aware of a security vulnerability, please report it responsibly to hello@flightagram.com. We will not pursue good-faith security research.

6. Recipients and your responsibility

Flightagram is designed so that we never receive a Recipient's phone number, email address or other contact details from you. You only enter a nickname, and we generate a Telegram link that you forward to the Recipient through any channel of your choice.

This makes you, the Sender, responsible for ensuring the Recipient consents to receive Flightagram messages. Specifically, before you forward a Flightagram link to a person, you confirm that:

- you have a personal or family relationship with that person, or another lawful basis to inform them about your travel;
- you have reasonable grounds to believe that they want to receive automated messages about your flight;
- you will inform them, in plain terms, that the messages are sent through Flightagram and that they can stop them at any time by sending /stop to the Telegram bot.

You will not use Flightagram to send unsolicited communications, marketing messages, or any messages a person has asked not to receive. We may suspend or terminate your Account if we receive credible reports that you do.

7. Your Content

You retain ownership of any Content you submit (such as nicknames or edits to template messages). You grant us a limited, worldwide, non-exclusive, royalty-free licence to host, store, transmit, and display that Content solely as necessary to provide the Service to you and to the Recipients you designate. This licence ends when you delete the Content or your Account, except to the extent retention is required by law or these Terms.

You confirm that your Content does not infringe any third party's rights and complies with the rules in Section 5. We may, at our sole discretion, remove Content that we reasonably believe violates these Terms or applicable law.

8. Third-party services

The Service relies on third parties whose terms also apply to the relevant interactions:

- **Telegram.** Use of the Telegram bot is subject to Telegram's Terms of Service and Privacy Policy. Telegram is operated by Telegram FZ-LLC and is independent of Flightagram.
- **Flight data API.** We use AeroDataBox to retrieve flight schedules and statuses. Information about flights is provided as-is by the API; we cannot guarantee its accuracy or completeness.
- **Hosting and infrastructure.** The Service runs on Vercel and Supabase, with transactional email delivered via ZeptoMail (Zoho).

We are not responsible for the acts, omissions, or terms of these third parties beyond our own obligations described in these Terms and the Privacy Notice.

9. Intellectual property and trademarks

9.1 Our intellectual property

The Service, including the website, the application interface, the message library, the Flightagram brand, logo, name, and all related materials, is owned by us or our licensors and is protected by Hungarian, EU, and international intellectual property laws. Subject to your compliance with these Terms, we grant you a limited, worldwide, non-exclusive, non-transferable, revocable licence to access and use the Service for your personal, non-commercial use.

9.2 Trademarks

“Flightagram” and the Flightagram logo are trademarks of Dr. Tamás Felicián Sárhegyi, sole proprietor, including the European Union trademark “Flightagram” registered with

the European Union Intellectual Property Office (EUIPO) under registration number 019289421 on 31 March 2026 ("®"). You may not use them without our prior written consent, except to refer to the Service in a fair, accurate, and non-misleading manner.

9.3 Feedback

If you send us feedback, suggestions, or ideas about the Service, you grant us a perpetual, worldwide, royalty-free licence to use them without obligation. We will not associate your name with the feedback in any public communication without your consent.

10. Availability and changes to the Service

We aim to make the Service available 24/7, but we do not guarantee uninterrupted operation. Maintenance, updates, third-party outages, and force majeure events may cause downtime. We may add, modify, or discontinue features at any time, including for security, legal, or commercial reasons. Where a change materially reduces the functionality you are actively using, we will give you reasonable advance notice where practicable.

11. No warranties

To the maximum extent permitted by law, the Service is provided "as is" and "as available", without warranties of any kind, express or implied, including warranties of merchantability, fitness for a particular purpose, accuracy, completeness, or non-infringement. We do not warrant that the Service will be uninterrupted, error-free, or secure, or that any specific message will be delivered at any specific time. Mandatory consumer protection rights under your local law remain unaffected (see Section 14).

12. Limitation of liability

Nothing in these Terms limits or excludes our liability for:

- death or personal injury caused by our negligence;
- intentional misconduct or gross negligence;

- fraud or fraudulent misrepresentation; or
- any other liability that cannot be limited or excluded under applicable mandatory law (including consumer protection law).

Subject to the above, to the maximum extent permitted by law:

1. We are not liable for indirect, incidental, special, consequential, exemplary or punitive damages, or for loss of profits, revenue, data, business opportunity, goodwill, or anticipated savings, even if we have been advised of the possibility of such damages.
2. Our total aggregate liability for all claims arising out of or relating to the Service or these Terms is limited to the greater of (a) the amount you have actually paid us under these Terms in the 12 months preceding the event giving rise to the claim, and (b) one hundred euros (€100).

This limitation reflects an agreed allocation of risk between us. The Service is offered free of charge or at a low price; without this limitation, we would not be able to offer it on the same terms.

13. Indemnity

To the extent permitted by your local mandatory consumer protection rules, you will defend, indemnify, and hold harmless Flightagram from and against any third-party claim, damage, liability, cost, or expense (including reasonable legal fees) arising from:

- your breach of these Terms;
- your Content;
- your use of the Service in violation of applicable law; or
- any claim from a Recipient that you sent them Flightagram messages without their consent.

14. Consumer protection rights

If you are a consumer (a natural person acting outside your trade, business, craft, or profession), you have certain mandatory rights under EU and Hungarian law. Nothing in these Terms limits those rights. In particular:

- Hungarian Government Decree 45/2014 (II. 26.) on detailed rules of contracts between a consumer and a business applies to paid contracts concluded at a distance, including any future paid features.
- If we introduce paid digital services in the future, we will inform you in advance of your right to withdraw within 14 days under Section 20 of the same Decree, and the conditions under which you may waive that right (e.g., to start the digital service immediately).
- As a consumer, you can also turn to the dispute resolution bodies described in Section 15 below.

If you are not a consumer (e.g., you use the Service in the course of a business), the consumer-specific rules above do not apply to you, and these Terms apply in full as commercial terms.

15. Complaints and dispute resolution

15.1 Talk to us first

If you have a problem, please write to hello@flightagram.com. We aim to acknowledge complaints within 5 business days and to resolve them within 30 days.

15.2 Conciliation board (consumers)

As a consumer in Hungary, you may turn to the conciliation board (békéltető testület) competent for our seat:

- **Jász-Nagykun-Szolnok Vármegyei Békéltető Testület**
- **Address:** 5000 Szolnok, Verseggy park 8.
- **Phone:** +36 56 510 610
- **Email:** bekeltetotestulet@iparkamaraszolnok.hu

You may also turn to the conciliation board competent for your place of residence.

15.3 Online Dispute Resolution

As a consumer in the EU, you can use the European Commission's Online Dispute Resolution (ODR) platform at <https://ec.europa.eu/consumers/odr>.

15.4 Courts

Subject to the above and to your mandatory rights as a consumer, any dispute arising out of or in connection with these Terms is subject to the jurisdiction of the competent Hungarian courts.

16. Suspension and termination

16.1 By you

You can stop using the Service at any time and delete your Account from the application settings. Deleting the Account ends this agreement; the Privacy Notice describes how data is deleted.

16.2 By us

We may suspend or terminate your Account, with reasonable notice where practicable, if you materially breach these Terms, if continued use creates a security or legal risk for us or other users, or if we are required to do so by law. We may suspend the Service immediately, without prior notice, in cases of suspected fraud, abuse, or risk to the integrity of the Service. Where a less severe measure (e.g., a warning) is sufficient, we will use it first.

16.3 Effect

On termination, your right to use the Service ends immediately. Sections 7, 9, 11, 12, 13, 14, 15, and any other provision that by its nature should survive, will survive termination.

17. Privacy

Our Privacy Notice describes how we process personal data and is incorporated into these Terms by reference. The Privacy Notice is available at <https://flightagram.com/privacy>.

18. Changes to these Terms

We may amend these Terms from time to time, for instance to reflect new features, legal requirements, or changes in the way we operate. We will notify you of material changes by email and through the application at least 15 days before they take effect, except where the change is required by law and must take effect sooner. Your continued use of the Service after the effective date of the changes constitutes acceptance. If you do not agree with the changes, you may terminate the agreement by deleting your Account before the effective date.

19. Force majeure

We are not liable for any delay or failure to perform our obligations under these Terms caused by an event outside our reasonable control, including acts of God, natural disasters, war, terrorism, civil unrest, government action, strikes, internet or telecommunications outages, or large-scale failures of third-party providers.

20. General

20.1 Governing law

These Terms, and any non-contractual obligations arising out of or in connection with them, are governed by Hungarian law. If you are a consumer, you also benefit from the mandatory protections of the law of your country of habitual residence.

20.2 Entire agreement

These Terms, together with the Privacy Notice and any additional terms that apply to specific paid features, form the entire agreement between you and us about the Service. They replace any prior agreement on the same subject.

20.3 No waiver

If we do not enforce any provision of these Terms on a given occasion, that does not waive our right to do so later.

20.4 Severability

If any part of these Terms is found unenforceable, the remaining provisions continue in full force, and the unenforceable part is replaced by an enforceable one that comes closest to the original commercial intent.

20.5 Assignment

You may not assign or transfer your rights or obligations under these Terms without our prior written consent. We may assign these Terms in connection with a merger, acquisition, reorganisation, or sale of all or substantially all of our assets, provided that the assignee assumes our obligations.

20.6 Notices

Notices to us must be sent to hello@flightagram.com. Notices to you may be sent to the email address associated with your Account or displayed in the application.

20.7 Languages

These Terms are published in English and Hungarian. In case of any discrepancy between the language versions, the Hungarian version prevails.

Thank you for choosing Flightagram. If anything in these Terms is unclear, write to us at hello@flightagram.com — we are happy to help.